

DEAR SUREN,

IN OUR CONSTANT ENDEAVOUR TO ENHANCE CUSTOMER SERVICE WE REQUEST YOU TO SPARE FEW MOMENTS AND GIVE US YOUR CANDID COMMENTS ON THE FOLLOWING ASPECTS OF YOUR TOUR :

1. HOTEL/S USED ON TOUR :

ALL HOTELS WERE SATISFACTORY / EXCELLENT HOWEVER, THE
ROOMS AT LAXMI NIWAS PALACE, BIKANER, WERE COLD AND
SMELLY.

2. TRANSPORT PROVIDED :

VERY COMFORTABLE + SPACIOUS DRIVER IS VERY FRIENDLY AND ^A SAFE
DRIVER.

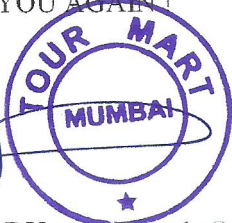
3. GUIDE SERVICES :

GUIDES WERE INFORMATIVE SOME WERE BETTER THAN OTHERS.

PERSONAL SUGGESTIONS TO SERVE YOU BETTER IN FUTURE / REMARKS :

DON'T HAVE ANY COMPLAINTS... ENJOYED ALL ASPECTS OF THE TOUR
WILL DEFINATELY USE TOUR MART IN THE FUTURE!

WE THANK YOU FOR CHOOSING TOUR MART AND LOOK FORWARD TO THE PLEASURE OF SERVING YOU AGAIN!!



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PRESIDENT