

DEAR MR. RHEAULT CHARLES FELIX,

IN OUR CONSTANT ENDEAVOUR TO ENHANCE CUSTOMER SERVICE WE REQUEST YOU TO SPARE FEW MOMENTS AND GIVE US YOUR CANDID COMMENTS ON THE FOLLOWING ASPECTS OF YOUR TOUR :

1. HOTEL/S USED ON TOUR :

UDAY (TRIVANDRUM) - excellent hotel, services, food,  
ABAD (Kochin) Central position, good breakfast + room service,  
(Building Repairs should not start before 9 AM however!!)

2. TRANSPORT PROVIDED :

Outstanding driver Nazim.

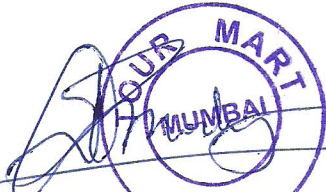
3. GUIDE SERVICES :

Conducted BY MAZIM VERY GOOD, Knowledgeable + Varied

PERSONAL SUGGESTIONS TO SERVE YOU BETTER IN FUTURE / REMARKS :

PERSONAL Service offered BY Mr JOSE J. VALLAVANTHARA WAS  
OUTSTANDING. His Service ALONE WILL MAKE US USE TOUR MART AGAIN  
WHEN WE VISIT INDIA

WE THANK YOU FOR CHOOSING TOUR MART AND LOOK FORWARD TO THE PLEASURE OF SERVING YOU AGAIN !



*Charles Rheault*  
6-18-08

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PRESIDENT