

DEAR MR. MUZAFFER RAJPAR,

IN OUR CONSTANT ENDEAVOUR TO ENHANCE CUSTOMER SERVICE WE REQUEST YOU TO SPARE A FEW MOMENTS TO GIVE US YOUR CANDID COMMENTS, ON YOUR TOUR :

**1. HOTELS USED ON TOUR :**

ALL HOTELS EXCEPT IN AGRA WERE GOOD.  
AGRA HOTEL WAS VERY SMELLY.

**2. TRANSPORT PROVIDED :**

WAS EXCELLENT SPECIALLY - THE GOLDEN  
DRIVER TRIANGLE WAS VERY GOOD {RAJKUMAR}  
AMRITSAR - GOOD DRIVER BUT NOT A GOOD TOUR GUIDE

**PERSONAL SUGGESTIONS TO SERVE YOU BETTER IN FUTURE / REMARKS :**

Should provide sim cards for mobile phones and  
charge in advance.  
AMRITSAR TOUR WOULD HAVE BEEN BETTER IF A GUIDE HAD BEEN PROVIDED.

DESTINATIONS COVERED - DELHI, AMRITSAR, AGRA, JAIPUR, GOA AND BOMBAY  
TRAVEL DATES - 15 TO 29 NOVEMBER 2011.

WE THANK YOU FOR CHOOSING TOUR MART AND LOOK FORWARD TO THE PLEASURE OF SERVING YOU AGAIN !



10/11/11

ZUBIN MODY ([zubin.mody@gmail.com](mailto:zubin.mody@gmail.com)) - PERSONAL EMAIL  
PRESIDENT

*Muzaffer*  
Thank you very much for organising the trip for us.  
Over all your staff and guides did you proud. The service  
provided was good and English timing were well met.  
Hope to meet you Mr Zubin in person sometime in the future.  
*Muzaffer*



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