



DEAR MR. KLUAS OSTERLOH & FAMILY,

IN OUR CONSTANT ENDEAVOUR TO ENHANCE CUSTOMER SERVICE WE REQUEST YOU TO SPARE FEW MOMENTS AND GIVE US YOUR CANDID COMMENTS ON THE FOLLOWING ASPECTS OF YOUR TOUR :

1. HOTEL/S USED ON TOUR :

The mixture was perfect - more professional City in Cochin (The Gateway H) - less on the houseboat. Unique the accommodation of Windermere Estate

2. TRANSPORT PROVIDED :

Always with Yuni -> was a guarantee for the air good feeling. He knew every location. Sometimes a bit long distances between the Hotel - F. E. from

3. GUIDE SERVICES :

Wish they could go further/arrive by/with a houseboat.

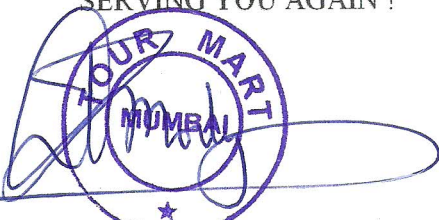
not a single problem - the guide for the houseboat came a few minutes too late (after our return)

PERSONAL SUGGESTIONS TO SERVE YOU BETTER IN FUTURE / REMARKS :

Again: it was the right mixture of Kerala. Only the beaches of South K. we could not reach because of our timing.

DESTINATIONS COVERED - COCHIN, MUNNAR, PERYAR, ALLEPPEY AND KUMARAKOM
TRAVEL DATES - 05 TO 11 APRIL '09.

WE THANK YOU FOR CHOOSING TOUR MART AND LOOK FORWARD TO THE PLEASURE OF SERVING YOU AGAIN !



ZUBIN MODY (zubin.mody@gmail.com) - PERSONAL EMAIL)
PRESIDENT

Thank You !!
K. Osterloh