

Tour Mart

DEAR MR. CARLOS TALAMAS,

IN OUR CONSTANT ENDEAVOUR TO ENHANCE CUSTOMER SERVICE WE REQUEST YOU TO SPARE FEW MOMENTS AND GIVE US YOUR CANDID COMMENTS ON THE FOLLOWING ASPECTS OF YOUR TOUR :

1. HOTEL/S USED ON TOUR :

All very good. We appreciated the Heritage hotels more than others - There was only one issue in Delhi, where Novena La Hotele asked us to pay for our staying.

2. TRANSPORT PROVIDED :

Very good - A special appreciation for our driver during the tour in Rajasthan, Mr. Sunil.

3. GUIDE SERVICES :

Very positive - He was highly qualified person -

PERSONAL SUGGESTIONS TO SERVE YOU BETTER IN FUTURE / REMARKS :

Thank you for the response.

DESTINATIONS COVERED - AGRA, JAIPUR, PUSHKAR, JODHPUR, UDAIPUR AND DELHI

TRAVEL DATES - 28 MARCH TO 06 APRIL 2010

WE THANK YOU FOR CHOOSING TOUR MART AND LOOK FORWARD TO THE PLEASURE OF SERVING YOU AGAIN !



ZUBIN MODY (zubin.mody@gmail.com - PERSONAL EMAIL)
PRESIDENT



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