



DEAR CAPT. & MRS. DARAIUS ANTIA,

IN OUR CONSTANT ENDEAVOUR TO ENHANCE CUSTOMER SERVICE WE REQUEST YOU TO SPARE FEW MOMENTS AND GIVE US YOUR CANDID COMMENTS ON THE FOLLOWING ASPECTS OF YOUR TOUR :

1. HOTEL/S USED ON TOUR :

Hotels were good but never go on the pictures they provide on their brochures as the actual picture is something else. Otherwise everything was perfect and the trouble you take of calling us to ask, is simply carrying too good.

2. TRANSPORT PROVIDED :

The car was also very good and never gave any trouble, but when the AC shuts off on hills / mountains on climbs, it was unbearably hot.

3. GUIDE SERVICES :

The Driver Mr Ashwin was a very good/careful driver, who provided us guide services too and explained each and everything on every leg of our trip.

PERSONAL SUGGESTIONS TO SERVE YOU BETTER IN FUTURE / REMARKS :

Only customers should know about the weather in advance of the places they visit, as we could not bear the heat.

DESTINATIONS COVERED – CHANDIGARH, SHIMLA, MANALI, PARWANOO & DELHI
TRAVEL DATES - 14 TO 23 JUNE'09

WE THANK YOU FOR CHOOSING TOUR MART AND LOOK FORWARD TO THE PLEASURE OF SERVING YOU AGAIN !

ZUBIN MODY (zubin.mody@gmail.com – PERSONAL EMAIL)
PRESIDENT